

TrustMark board

The TrustMark board meets monthly to consider applications from organisations interested in becoming approved scheme operators.

Chairman: Ian Livsey

Three representatives from the trade forum
(currently FMB MasterBond, the BWPDA and the GGF)

Three representatives from consumer organisations
(currently Paul Ramsden from the Trading Standards Institute, former MP Linda Perham and one vacancy)

Three government observers
(from the DTI, Department for Local Communities and Government and the Welsh Assembly)

Trade forum

The TrustMark trade forum meets monthly to provide input to the board. It is made up of representatives from all the approved scheme operators, currently including:

AJA Registrars
British Association of Landscape Industries (BALI)
British Wood Preserving and Damp-proofing Association (BWPDA)
European Fencing Industry Association (EFIA)
FMB MasterBond
Glass and Glazing Federation (GGF)
Heating and Ventilating Contractors' Association (HVCA)
National Association of Professional Inspectors and Testers (NAPIT)
NICEIC
National Federation of Roofing Contractors (NFRC)

Consumer organisations

TrustMark's secretariat meets regularly with a range of consumer advice organisations

Secretariat

The TrustMark secretariat is provided by the Chartered Institute of Building at Ascot, Berkshire

Approved scheme operators

TrustMark's board licenses scheme operators that meet the government-endorsed standards, including trade associations, certification bodies and companies that operate panels of approved contractors

TrustMark registered firms

Approved scheme operators can sign up firms to TrustMark from a range of 17 trades, from general builders, plumbers and electricians to garden landscapers, drainage specialists, painters and decorators.